

# Forwarding text and multimedia to first responders

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# What citizens are sharing

- Text
  - SMS < 160 chars; MMS < 500 chars = 8 KB
  - TC to share license plate/address
  - TC can attach call record to mobile data
- Pictures (.jpg)
  - 200 KB to 1 MB; may be compressed by WSP
- Video (.3gp or .mp4)
  - 30 sec video = 25 MB



# Policy requirements

- Text & additional call data
  - Medical – HIPPA
  - CAD/CPE forwarding to radio
- Pictures & video
  - Expiration
  - Bypass TC directly to radio?
  - TC training
- Need for “policy router”



# Archival and storage

- Requirements (100 GB)
  - 4,000 videos x 25 MB
  - 100,000 pictures x 1 MB + lots of texts
- Storage
  - MIS (XML or data file)
  - SIPREC (embedded into i3 recording)
- Archival
  - Period of time
  - On premises or vendor cloud

# Regulatory

- Privacy / HIPPA concerns
- Dispatcher workplace (multimedia)
- Evidentiary –phone and radio become evidence?
- Archival policies
- Consistency in what is forwarded